

RETAIL (CODE NO. 401)
CLASS IX (SESSION 2019-2020)

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Theory (Part A & B)	50 marks
Practical (Part C)	50 marks
Total Marks	100 marks

Theory

❖ PART A: EMPLOYABILITY SKILLS

- Unit 1: Communication Skills
- Unit 2: Self-management Skills
- Unit 3: Information and Communication Technology Skills
- Unit 4: Entrepreneurial Skills
- Unit 5: Green Skills

❖ PART B:

- Unit 1 : Introduction to Retailing
- Unit 2: Receiving and Storage of Goods
- Unit 3: Stock Levels in Storage
- Unit 4: Customer Service

Practical

❖ PART C:

- Project
- Viva based on Project
- Practical File / Report / Portfolio Power Point presentation
- Demonstration of Skill competency via Lab Activities